



Executive Officer's Report (Age Concern Hamilton) 2017-2018

2017-18 has been a remarkable year for Age Concern Hamilton, delivered by exceptional people based at the Celebrating Age Centre (CAC).

We have welcomed new people and new roles including dozens of new volunteers who make a difference in the lives of many older people in the many communities we serve across the Waikato. Based at CAC, we welcome Ruth Mazengarb to a Social Worker Elder Abuse role, Bridgette Saunders as a casual employee, Katrina Mead as a Student Councillor for placement during her 2018 studies and Leonie Woutersen to the new role of Membership and Events Coordinator.

We received resignations from Makerita Wade and Jane Grantham.

Our financial position remains secure with contracted services extending in some cases as far as 2020.

We introduced new services including the steady as you go strength and balance programme, starting four courses during the year. Our talks to interested groups and individuals were far reaching. We spent considerable effort forming relationships in Taumarunui in preparation for opening an office and to employ a coordinator.

In collaboration with K'Aute Pasifika, Otorohanga Support House Whare Awhina Incorporated, Age Concern Taupo and Age Concern Thames, we successfully started delivery of the MSD funded Elder Abuse Response Service (EARS) contract.

Communication with Members has increased with the launch of regular e-mail updates. We continue with Older and Bolder, Active Age on Air on 89.0 FreeFM every Monday from 11 to 12 (or podcast subsequently), lots of activities at the Celebrating Age Centre including end of year celebrations, education sessions every Friday, Men's Health events and more. We successfully took Men's Health to two Men's Sheds during the year.

I record my grateful thanks to our funders who continue to have confidence in the services we provide and to our Members and non-Members, particularly COGS, Hamilton City Council, Len Reynolds Trust, Lotteries Grants Board and Trust Waikato.

We are poised to deliver the most and best services ever as we enter the 2018-19 financial year and I look forward to working with the outstanding team of governors, staff including volunteers and supporters to improve the lives of the people over 65 who we serve.

Brent Nielsen
Executive Officer

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